

ADVANCE

A credit management solution for the tertiary education sector

UAC

UNIVERSITIES ADMISSIONS CENTRE

AN INDUSTRY-LEADING INNOVATOR COMMITTED TO YOUR BUSINESS.



UAC, Australia's largest tertiary admissions centre, is a trusted business partner to 32 participating institutions, including universities, colleges and other higher education providers. Recognised for our technical and process innovation, we're committed to optimising your admissions productivity and student acquisitions.

To develop an effective credit management system, UAC engaged with two-thirds of Australia's higher education sector. In addition, business management consultancy Nous Group carried out in-depth research with a sample group. Together, we identified the common pitfalls and pain points in current procedures: slow and frustrating student experiences, inefficient and duplicated work, and disconnected data.

The solution: Advance.

UP TO
60 days
to process an application

$36.5m
annual cost to the sector

Source: Nous Group, *A Credit Management Solution for the Tertiary Education Sector*, 2019

ADVANCE

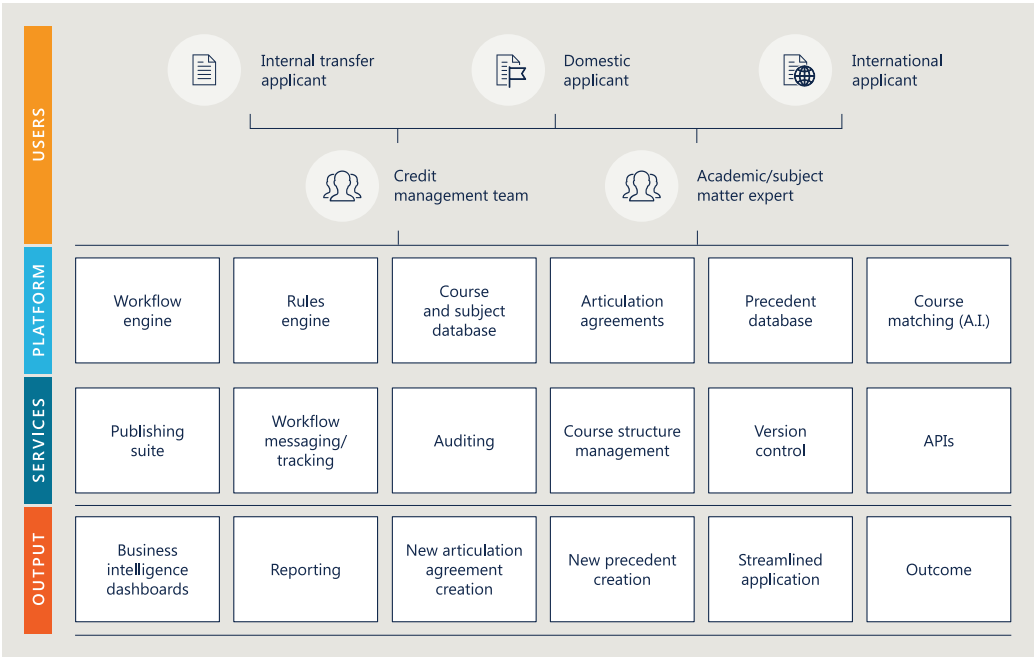
DO LESS TO ACHIEVE MORE.



Advance is a tertiary education credit management solution with the power to transform your business bottom line. Its smart technology will enable your institution to shift focus and resources from transactional credit processes to strategic planning and management. As a rich data source, it will fill key business intelligence gaps and inform your recruitment, retention and curriculum design decisions. Across the sector, Advance will improve transparency of available credit and empower students to make more informed educational choices.

Benefits of Advance for your institution:

- Streamlined, user-friendly student application, resulting in improved service delivery and positive student experiences
- Automated application of articulations and precedents, reducing the overall time to completion for outcomes and leading to higher conversion and enrolment rates
- Smart subject-matching recommendations, allowing subject matter experts to funnel their efforts towards high-value tasks
- Customised workflow configuration to support your cross-team collaboration and optimise productivity
- Purposeful business intelligence and reporting to drive your strategic recruitment operations



STREAMLINED CREDIT APPLICATIONS

START WITH A POSITIVE STUDENT EXPERIENCE.



Advance credit management software supports an intuitive, user-centric application portal, simplifying the process for potential students applying for credit at your institution. Expertly integrated with your existing student and curriculum management systems, Advance offers a one-stop shop to save your institution time and money and deliver prompt and consistent outcomes to students.

Benefits of Advance for your institution:

- Online student portal with the option to integrate with your existing student platform
- Clearly communicated outcomes with the option to accept, reject or appeal
- Intuitive student interface incorporating natural language and real-time tracking and status updates
- Fast request-to-outcome turnaround, resulting in improved student satisfaction and confidence
- Consistent and accurate data capture for efficient assessment and reliable business reporting
- Domestic academic record retrieval and verification via the Automated Results Transfer System (ARTS)

SIMPLE, FAST + TRANSPARENT

Intuitive interface

Automated rules

Efficient assessment

Clear outcomes

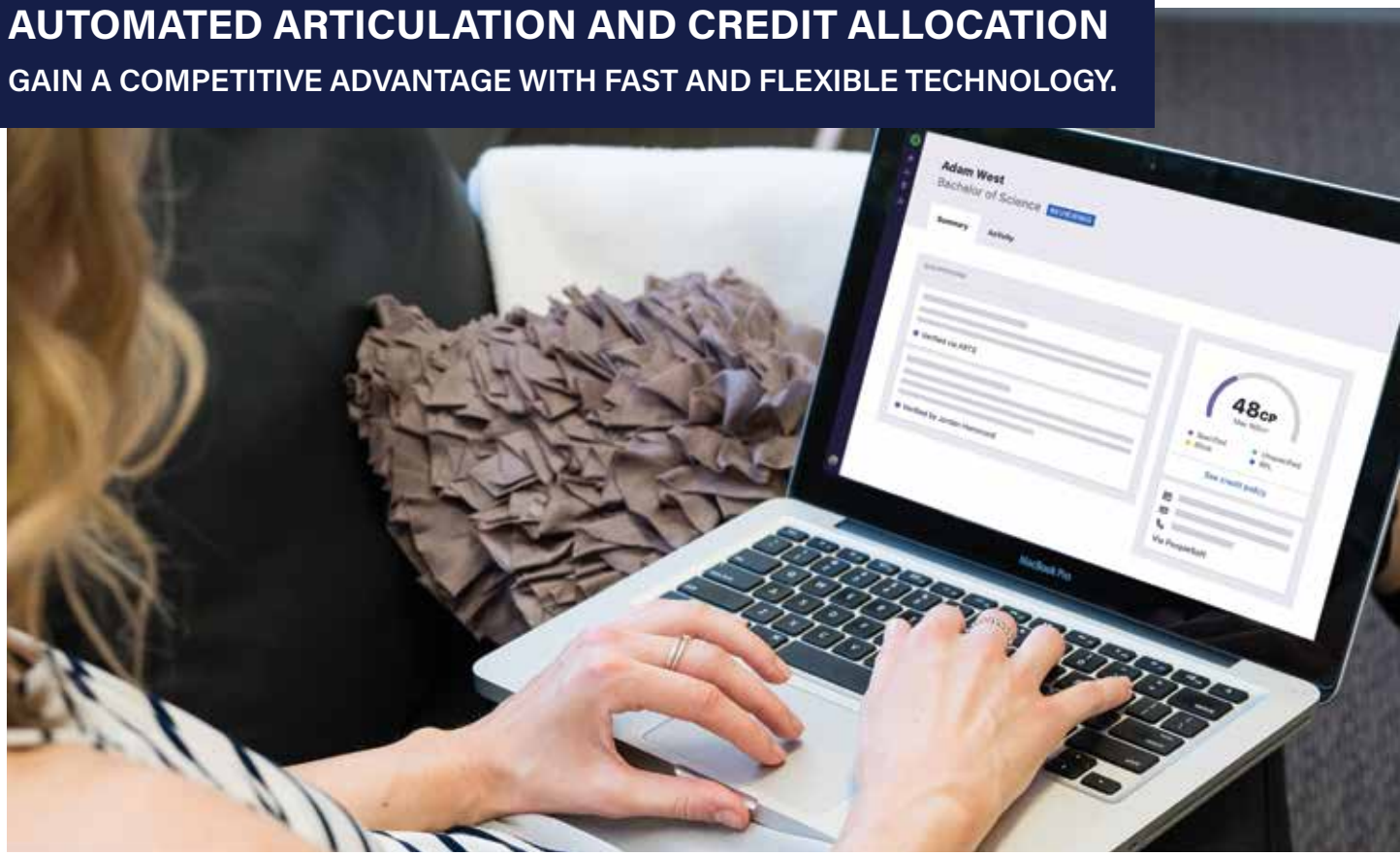
Academic record retrieval

Formal and non-formal credentials

Full system integration

AUTOMATED ARTICULATION AND CREDIT ALLOCATION

GAIN A COMPETITIVE ADVANTAGE WITH FAST AND FLEXIBLE TECHNOLOGY.



Advance eradicates administrative bottlenecks and accelerates application turnaround. Streamlined and automated processes, application triaging and integrated workflow management simplify the assessment cycle, giving your institution greater confidence to set and achieve higher service and performance benchmarks.

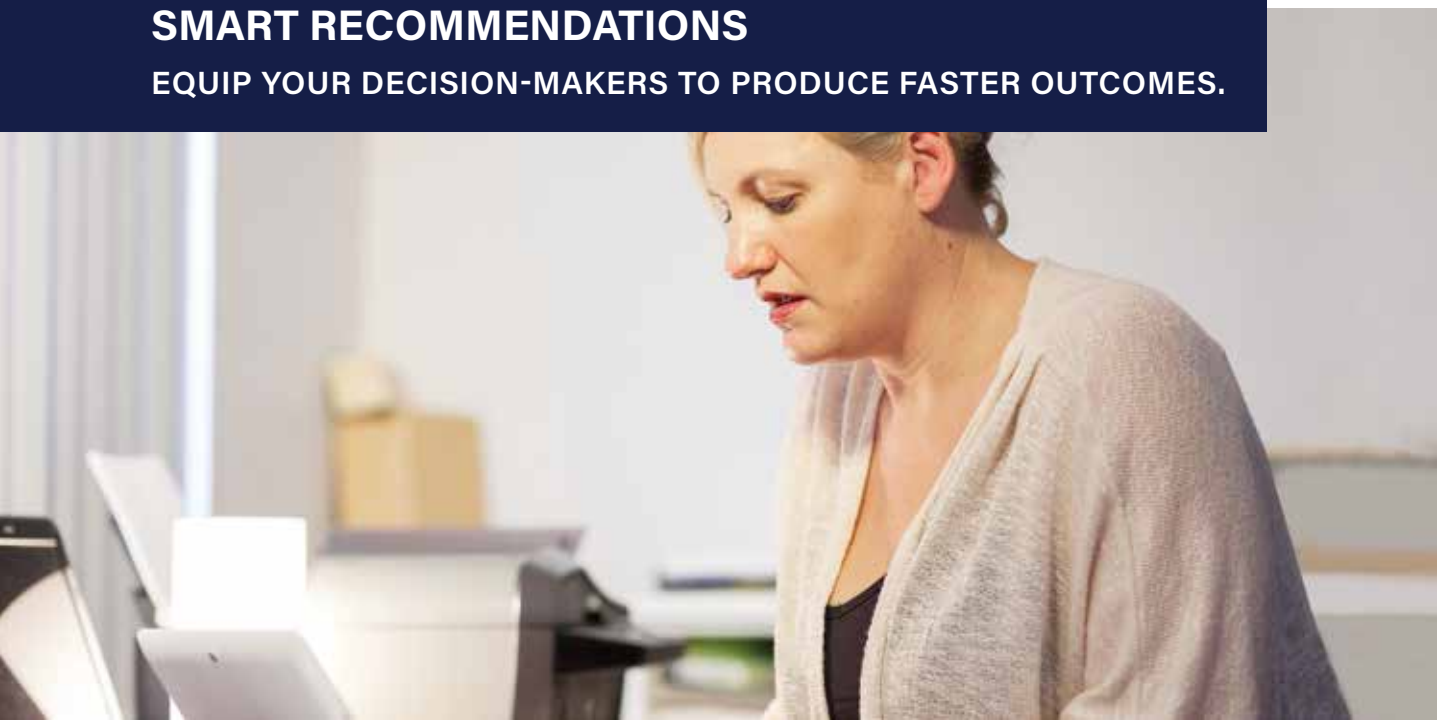
By expediting credit decisions, one of the primary barriers for international students not applying for credit alongside their admission application will be removed, leading to greater up-front certainty for students and a reduced administrative burden for your staff.

Benefits of Advance for your institution:

- Configurable articulation and precedent rules engine to accommodate your unique business policies and procedures
- Timestamped, trackable records for governance and transparency
- Outcomes automatically transferred to students' records
- Flexibility to integrate with your existing admission services
- Updates automated through integration with your systems, ensuring reliable version and audit control
- Institution dashboards displaying application outcomes with breakdown of decisions and reasons
- Task management tools to help you allocate work to your team and track its progres

SMART RECOMMENDATIONS

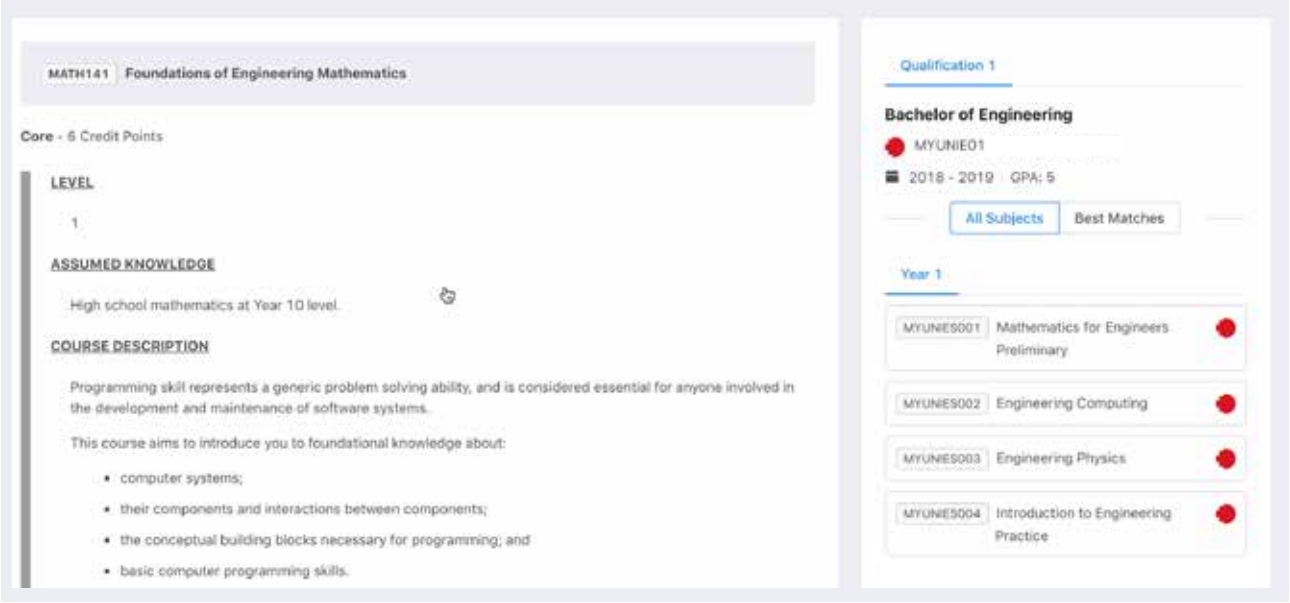
EQUIP YOUR DECISION-MAKERS TO PRODUCE FASTER OUTCOMES.



Using machine-learning technology, Advance identifies potential subject matches, allowing your subject matter experts to focus their effort where it will have the greatest impact. Smart filtering and ordering of credentials, together with the integration of your curriculum management system, reduces the procedural work required to reach a decision.

Benefits of Advance for your institution:

- All-in-one, user-friendly interface for your academics, displaying subject outline comparisons and incorporating drag-and-drop functionality
- Smart subject-matching recommendations based on machine learning
- Business rules automatically applied and displayed to inform decision-makers if credit allocation is within allowable limits
- Ability to match multiple qualifications and non-formal learning to allocate direct or block credit
- Flexibility to create precedents or one-time credit decisions



PURPOSEFUL BUSINESS INTELLIGENCE

TAP INTO COMPREHENSIVE DATASETS.



UAC's credit management platform captures student profiles and prior learning histories, student research and browsing analytics, successful and unsuccessful credit pathways, credit assessment process workflows and performance, and a comparison of precedents and business rules across institutions. Use your dataset to inform both operational and strategic decisions.

Benefits of Advance for your institution:

- Intelligence for strategy planning and implementation
- Analysis for cohort targeting and course design
- Reports to evaluate effectiveness of articulation agreements
- Intelligence to enable analysis of credit decisions and student performance

PARTNER WITH UAC

UAC will be selecting four institutions to become part of its pilot group. Benefits to pilot institutions include:

- competitive advantage from early uptake of fully integrated system
- reduced fee for complete credit management solution
- a system designed to meet your particular needs.

To express interest in participating in the pilot group, or if you would like more information on Advance, please contact:

Nerida Bewick
General Manager, Operations
nerida.bewick@uac.edu.au
(02) 9752 0741 / 0415 173 661

ACCESS YOUR POTENTIAL.

UAC

Universities Admissions Centre
(NSW & ACT) Pty Ltd

ABN 19 070 055 935
ACN 070 055 935

Quad 2, 6 Parkview Drive,
Sydney Olympic Park NSW
Locked Bag 112, Silverwater NSW 2128

T 1300 ASK UAC (1300 275 822)
from mobiles: (02) 9752 0200
from overseas: +61 2 9752 0200

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