



# Excellence in admissions services

# Welcome to UAC Centralised

UAC Centralised excels at providing services to participating institutions, prospective students and other stakeholders in tertiary education.

This brochure outlines UAC's current business lines in the admissions process and why we are the trusted business partner to a growing number of Australian tertiary institutions.

# **Contents**

Who we are	02
Why UAC?	03
Our services	04
UAC in numbers	05





## Who we are

UAC has existed as a provider of admissions services in one form or another for over 50 years.

In 1995, the Universities Admissions Centre (UAC) was established by the New South Wales Vice-Chancellors' Committee (NSWVCC) to process applications for admission to undergraduate courses offered by NSW and ACT universities.

In 1996, UAC became the Universities Admissions Centre (NSW & ACT) Pty Ltd, a not-for-profit company owned by UniProjects Pty Ltd, in turn owned by the NSWVCC.

Since then, UAC, Australia's largest universities admissions centre, has established itself as a trusted business partner to 32 participating institutions, including universities, colleges and other higher education providers. In addition to meeting the changing needs of a wide spectrum of institutions within the tertiary education sector, UAC has successfully expanded its range of services and schemes available to both institutions and applicants.

Our work includes:

- Application processing
  - Undergraduate
  - Postgraduate
  - International
  - Educational Access Schemes (EAS)
  - Equity Scholarships (ES)
  - Schools Recommendation Schemes (SRS)

#### ATAR

- Calculating and notifying NSW HSC students of their ATAR (Australian Tertiary Admission Rank)
- Other services
  - Qualifications Assessment Service (QAS)

# Why UAC?

UAC's continued success is built upon a deep understanding of our institutions' needs and our ability to establish and maintain effective business relationships. Our key strengths, and the benefits of working with UAC, include:

#### **Experience**

UAC offers a 30+ year track record of excellence in helping institutions achieve their business goals and objectives. Our very low staff turnover means UAC's wealth of experience has been maintained, and UAC can offer our institutions a secure partnership.

#### **Expertise**

Our services are founded upon the vast array of knowledge contained within all departments at UAC. In leveraging our expertise to devise and implement innovative solutions and services, we continually demonstrate to our institutions the value-add UAC can provide.

#### **Cost-effectiveness**

UAC offers both short-term and long-term costeffectiveness. With our established infrastructure and continuous development we provide the benefit of economies of scale, and consistently high levels of service ensure we are a primary long-term supplier to the tertiary education sector.

#### **Flexibility**

UAC understands the constantly-changing and competitive environment in which our institutions operate. Our customer-centric and solutions-focussed approach throughout our business means we are highly responsive to institutions' needs and the challenges they face.

#### **Scalable solutions**

Building for now and the future, UAC solutions grow with our institutions, not only in terms of capacity, but also increased functionality and enhancements.

#### **Tailored approach**

Our work with a wide variety of institutions gives us a true understanding that one size does not fit all. UAC's wide range of capabilities enables us to offer modular options, ensuring we deliver exactly what an institution needs.

#### **Opportunity for growth**

With the entire range of admissions processing covered, working with UAC and discovering our capabilities feeds into our institutions' business development processes and provides an immediate and tangible path to achieving business aims.

#### **End-to-end solution**

UAC offers a complete package for tertiary admissions, starting with the application through to expert assessment and streamlined offer processes, and ultimately integration of substantial data repositories into institution systems.

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#### **Our services**

# For UAC's participating institutions

- Bespoke administrative services and software to assist and support the admission of students.
- Provision of statistics to underpin tertiary education planning.
- Calculation of the Australian Tertiary Admission Rank (ATAR), administration of its release and education through community engagement and multimedia content.
- Institutions are at the heart of what we do. Regular, organised feedback and dialogue through individual relationships and wider committee structures.

#### For UAC's applicants

- Simple and intuitive online applications with post-application functionality to edit, upload documentation, change preferences, receive e-correspondence and offers.
- Timely notification of offers over multiple offer rounds.
- Process transparency through application tracking, guidance on eligibility status and explanation of offer decisions.
- Comprehensive multimedia and social media support for applications and schemes, UAC's participating institutions, courses available and selection requirements.

#### For the wider community

- Dedicated Customer Service centre giving advice via telephone, email about UAC schemes, processes and how to apply to our participating institutions.
- Engaging and extensive content in all media channels providing information to all members of the community about higher education options, courses available, entry requirements, the application process and financial assistance and support.
- School liaison to promote understanding of the UAC process and course entry requirements for applicants, teachers and student advisers.
- Working with media agencies to promote public awareness of UAC and its activities.

### **UAC** in numbers

#### **Undergraduate admissions**

UAC administers undergraduate admissions for domestic and selected international applicants involving centralised applications and assessment and management of the course offer allocation process.

2,300



undergraduate courses

2,800 international applications



77,000 domestic applicants

4,400 international offers



104,600 domestic

#### Postgraduate admissions

UAC administers postgraduate admissions for selected coursework courses for domestic applicants involving centralised applications and assessment and management of the course offer allocation process.

600



postgraduate courses

5,000



applicants

7,100



offers (semester 1)

#### **Australian Tertiary Admission Rank**

UAC calculates and manages the Australian Tertiary Admission Rank (ATAR), including website release of applicants' ATARs, the production and distribution of ATAR Advice Notices, running the ATAR Enquiry Centre and providing associated publications and information for students, teachers, parents, other interested parties and the general public.

54,800 students received an ATAR



72,000 ATAR Advice Notices sent

,130

calls ATAI

calls handled by our ATAR Enquiry Centre

#### Schemes and scholarships

UAC administers a number of schemes on behalf of our participating institutions:

- Equity Scholarships (ES) assist financially disadvantaged students with the costs associated with higher education.
- Educational Access Schemes (EAS) assist students who have experienced long-term educational disadvantage gain admission to university.
- Schools Recommendation Schemes (SRS) are one way institutions make early offers to current Australian Year 12 students who have applied for undergraduate admission through UAC.

6,900 applications



1,025 scholarship offers

26,300



applications

24,500 applications



**23,900** offers

#### **Qualifications Assessment Service**

UAC provides a pre-application online Qualifications Assessment Service (QAS) for potential applicants who wish to find out if they are likely to be eligible for tertiary study or where, for a direct application to an institution, the provision of a qualifications assessment statement is a requirement.

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<sup>\*</sup> Data is based on averages across admission years 2021, 2022 and 2023.



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